

## **PI 11 – Explanation of the events since Council on 20 July 2011**

The Community Services Section Head has advised that with the Portfolio Holder for Community Services, he had met the lead petitioner, Wahida Pervez.

The Community Services Section Head reported the following actions –

- Key Worker attached to the session, Sean Mitchell the General Manager
- Swimming lessons had finished and all facilities were now available to the swimmers
- Numbers in pool – SLM had reported that bathing loads (100) had not been exceeded. On 2 occasions there had been 75 people present. The average is 45.
- Congestion at the till had been eased by the introduction of a faster booking in procedure.
- Staff vigilance had been stepped up regarding men in the changing area during the women-only session.
- 4 lifeguards would undertake equalities training.